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# Electronic Information Disclosure Statement

## METHOD, SYSTEM, AND PROGRAM PRODUCT FOR ON-LINE SERVICE CALL SCHEDULING

Application: \*09/480589\*  
09/480589

Confirmation:

Applicant(s): Kevin Ruppelt

Docket Number: 9D-EC-19348

Group Art Unit: ~~2768~~ 3623

Examiner: Van Doren

search string: ( 5982863 or 5960406 or 5956024 or 5943652 or 5920846 or 5615121 ).pn.

### US Patent Documents

Note: Applicant is not required to submit a paper copy of cited US Patent Documents

init	Citation No.	Patent Number	Date	Bar Code	Patentee	Class	Subclass
<input checked="" type="checkbox"/>	P01	5982863	1999-11-09	*5982863*	Smiley et al.		
<input checked="" type="checkbox"/>	P02	5960406	1999-09-28	*5960406*	Rasansky et al.		
<input checked="" type="checkbox"/>	P03	5956024	1999-09-21	*5956024*	Strickland et al.		
<input type="checkbox"/>	P04	5943652	1999-08-24	*5943652*	Sisley et al.		
<input type="checkbox"/>	P05	5920846	1999-07-06	*5920846*	Storch et al.		
<input checked="" type="checkbox"/>	P06	5615121	1997-03-25	*5615121*	Babayev et al.		

**Signature**

Examiner Name	Date
Beth Van Doren	7/21/05